



Once-Only Principle

Reducing Administrative Burden for Citizens and Businesses

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**Tallinn e-Governance Conference 2017 and SCOOP4C stakeholder workshop
Tallinn, 31st May 2017**

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(Project Coordinator)

Agenda

- Introduction to the Once-Only Principle (OOP)
 - SCOOP4C Project
 - TOOP Project
- Speakers
- Subsequent stakeholder workshop

Once-Only Principle

EU eGovernment Action Plan 2016-2020 -
among the underlying principles is 'once only':

"[...] ensure that citizens and businesses supply the same information only once [...]. Public administration offices take action if permitted to internally re-use this data, in due respect of data protection rules, so that no additional burden falls on citizens and businesses."



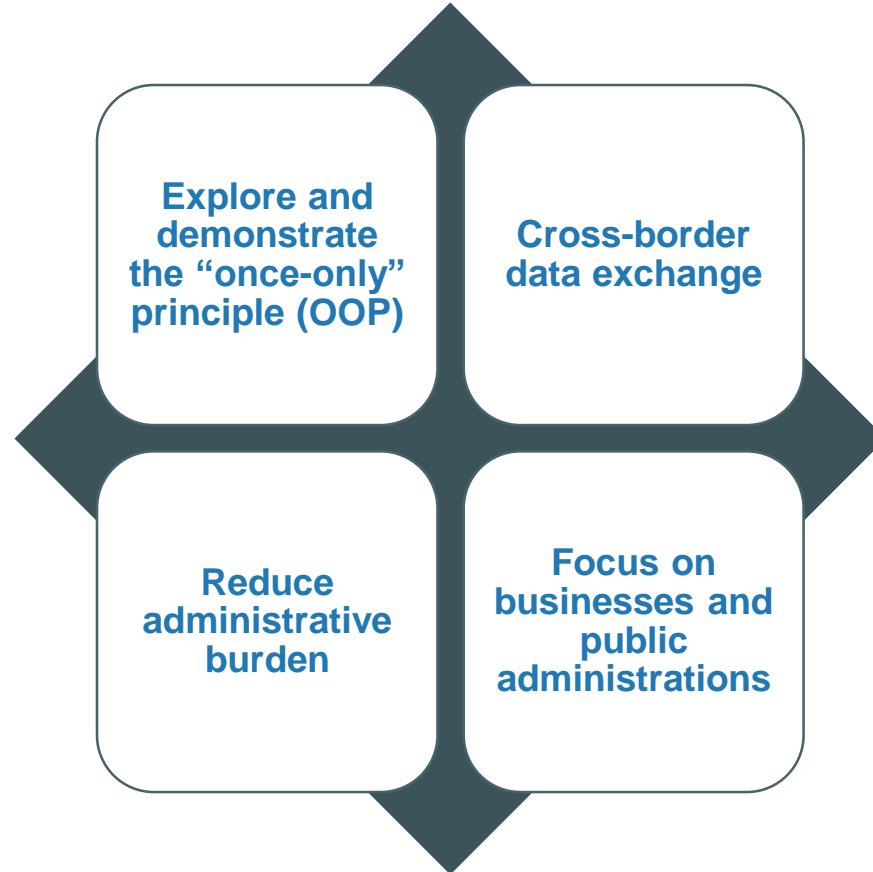
TOOP

The Once-Only Principle project

- ❖ Funded by the European Commission under H2020, CO-CREATION-05-2016
- ❖ Innovation action (IA)
- ❖ Start date: 1st January 2017
- ❖ Duration: 30 months
- ❖ Project Coordinator: Tallinn University of Technology, Estonia
- ❖ Web presence: <http://toop.eu/>



Objectives of TOOP



TOOP Piloting Areas

Cross-border e-services for business mobility

Updating Connected Company Data Pilot

Online Ship and Crew Certificates Pilot



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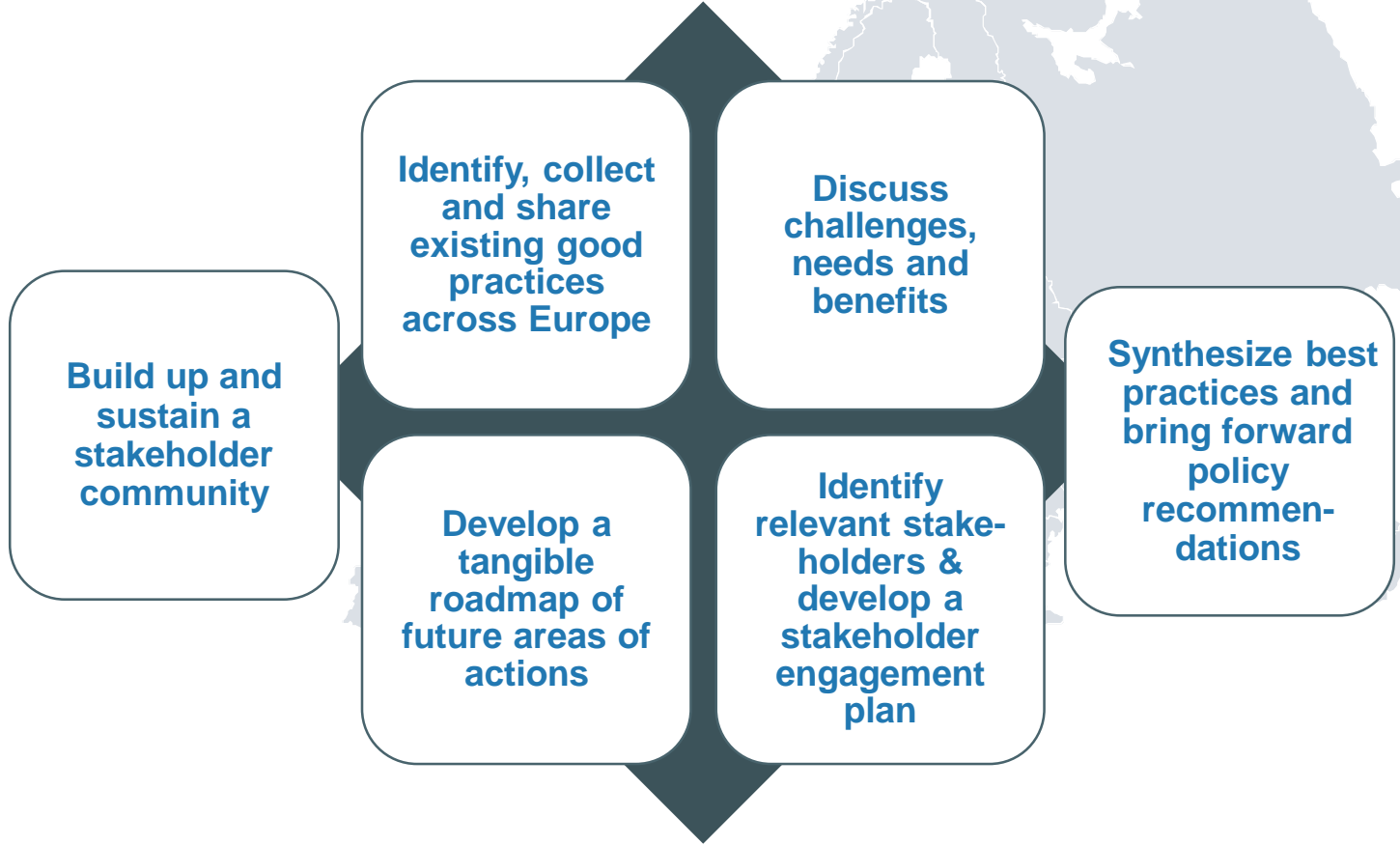
Stakeholder Community for Once-Only Principle for Citizens



- ❖ Funded by the European Commission under H2020, CO-CREATION-05-2016
- ❖ Coordination and Support Action (CSA)
- ❖ Start date: 1st November 2016
- ❖ Duration: 2 years
- ❖ Project Coordinator: University Koblenz-Landau, Germany
- ❖ Web presence: **www.scoop4c.eu**

Objectives of SCOOP4C

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Enablers / Barriers of Once-Only Principle SCOOP4C



Political Commitment

pre-condition to implement the once-only principle



Organizational commitment & Collaboration

to enable governments to share citizens' (personal) data among public administrations in secured networks and on the basis of standards



Legal Framework

to enable sharing and reuse of data stored in government's base registries & ensuring data privacy and protection of citizen's rights



Semantic standards

for data exchange to ensure common understanding & multilateral agreements on reference data to ensure information interoperability



Networked trusted infrastructure

to ensure trust and effective interaction among governments



Appropriate collaborative governance

to enable cross-government collaboration



Trust and transparency

to enable citizens to control and monitor when an agency has used the citizen data and for what purpose

Keynote speakers

Importance of once-only for
European citizens and businesses



Serge Novaretti

European Commission

Iterating our way uphill to success:
barriers and best practices for a
cross-border Once-only principle



Luukas Kristjan Ilves

Counsellor for Digital Affairs at Estonia's
Permanent Representation to the EU

2nd Stakeholder Workshop on Good Practice Cases – Room BETA

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- ❖ Objectives of the workshop: identify answers to the following questions
 - *How to reduce the administrative burden and implement OOP?*
 - *How to break down the existing legislative, organizational and technological barriers, which hinder citizens, public administrations, and businesses from fully benefiting from OOP implementation?*
- ❖ Discussing best-practice cases and findings from the stocktaking in SCOOP4C
- ❖ Digging into OOP solutions for enterprises (TOOP project session)
- ❖ A concept for stakeholder roles & stakeholder maps in OOP cases

Engage with us

Share and discuss best practice cases



Stakeholder Workshops

Further workshops planned in
Vienna, Athens, Berlin, ...



Join SCOOP4C's Stakeholder Community

www.scoop4c.eu



Tell us about your OOP cases

Contribute to our case
base online

Thank you!

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